

TERMS AND CONDITIONS

Last updated: June 12, 2026

1. Introduction and Acceptance of Terms

Welcome to the official website of "The Aethernal" project. These Terms and Conditions ("Terms") govern your access to and use of this website, its content, and any associated services, digital products, or perks provided by the creator, Piotr Chrobak ("we," "us," or "our").

By accessing this website or purchasing any digital products offered herein, you agree to be bound by these Terms and our Privacy Policy. If you do not agree with any part of these Terms, you must immediately cease using the website and refrain from making any purchases.

2. Description of Products and Services

Through this website, we offer digital content packages associated with "The Aethernal" project, specifically "The Aethernal Package" and "The Aethernal Premium Bundle" (collectively, the "Digital Products"). These packages may include, but are not limited to, downloadable digital art, behind-the-scenes assets, videos, or other digital goods, alongside specific promotional perks such as the opportunity to submit a name or pseudonym for inclusion in the end credits of a video episode associated with the project.

3. Role of the Merchant of Record

Please note that all financial transactions, invoicing, and order processing on this website are handled exclusively by Lemon Squeezy, LLC, operating as the Merchant of Record ("MoR"). When you choose to purchase a Digital Product, you will be securely redirected to the checkout infrastructure managed by Lemon Squeezy.

As the Merchant of Record, Lemon Squeezy is the legal seller of the Digital Products and is responsible for charging the applicable purchase price, collecting relevant sales taxes or Value Added Tax (VAT) based on your geographic location, and managing compliance with international financial regulations. Your purchase is subject to both these Terms and any applicable customer terms of service provided by Lemon Squeezy.

4. End Credits Submission, Form Requirement, and Moderation Guidelines

If your purchased Digital Product includes the option to have a name or pseudonym displayed in the end credits of "The Aethernal - Chapter II" published on platforms such as YouTube, the following terms apply:

- **Submission Form Requirement:** If you would like your name or pseudonym to appear in the end credits of "The Aethernal - Chapter II", please remember to complete the designated submission form. You will find the link to this form exclusively inside the downloadable PDF file delivered to you immediately after a successful purchase checkout. Please note that completing this form is a necessary step for us to include your entry in the video.
- **Consequences of Non-Completion:** If you do not complete and submit the form before the final production deadline, we will unfortunately not be able to include your name or pseudonym in the end credits. Please be aware that we cannot issue full or partial refunds if this step is missed or forgotten.

- **Moderation Rights:** We reserve the absolute right to review, moderate, and reject any submitted name or pseudonym at our sole discretion. Submissions that contain profanity, hate speech, discriminatory text, politically sensitive slogans, offensive content, or names that infringe upon the registered trademarks or copyrights of third parties will be rejected immediately.
- **Correction and Substitution:** If a submitted name is flagged or rejected during the moderation process, we will attempt to contact you via the support email address provided during checkout to request an alternative submission. Failure to provide a valid, compliant name within the specified timeframe may result in the forfeiture of the credit perk without a refund.
- **Deadlines and Modification:** Any requests to modify or correct a submitted name must be sent to our official support email address before the final video file is rendered for production and publication. Once the video file has entered the final rendering or editing stage, no changes or removals can be technically implemented.
- **Permanence of Media:** You explicitly acknowledge and agree that once the video containing the end credits is rendered, finalized, and published online, the credits become a permanent, unalterable part of the video file and creative work. We are under no obligation to re-edit, re-render, or take down published video files to alter or remove a credit submission.

5. Intellectual Property Rights

All content available on this website and within the Digital Products—including but not limited to videos, animations, illustrations, text, graphics, logos, audio clips, and code—is the exclusive intellectual property of Piotr Chrobak or our licensors, and is protected under national and international copyright, trademark, and intellectual property laws.

Your purchase of a Digital Product grants you a limited, non-exclusive, non-transferable, revocable license to access and use the downloadable digital assets for personal, non-commercial purposes only. You are strictly prohibited from redistributing, reselling, modifying, publicly displaying, copying, or utilizing the assets for any commercial purpose without obtaining prior explicit written consent from us.

6. Refunds and Cancellations

Due to the immediate, intangible, and digital nature of the products sold on this website, all sales of Digital Products are considered final. Once access to the digital assets is granted or the download link is provided, no refunds, returns, or cancellations can be issued, except as required by applicable consumer protection laws or as dictated by the refund policies enforced by the Merchant of Record, Lemon Squeezy, LLC.

7. Limitation of Liability and Disclaimers

The website and the Digital Products are provided on an "as-is" and "as-available" basis without warranties of any kind, either express or implied. We do not guarantee that the website or its servers will be uninterrupted, error-free, secure, or free from viruses or harmful components.

To the maximum extent permitted by applicable law, Piotr Chrobak shall not be liable for any direct, indirect, incidental, consequential, special, or exemplary damages arising out of or in connection with your use of the website, the purchase or use of the Digital Products, or any issues regarding the online publication and display of the end credits.

8. Governing Law and Jurisdiction

These Terms and any disputes arising out of or relating to your use of this website or the purchase of our products shall be governed by and construed in accordance with the laws of Poland, without regard to its conflict of law principles. Any legal action or proceeding arising under these Terms shall be brought exclusively before the competent courts having jurisdiction over the Data Controller's location in Poland.

9. Contact Information

For any questions, support requests, name correction submissions, or inquiries regarding these Terms and Conditions, please contact us using the following details:

- **Data Controller:** Piotr Chrobak
- **Mailing Address:** Skrytka pocztowa 519, FUP Kraków 16, ul. Wrocławska 48-50, 30-024 Kraków, Poland
- **Official Support Email:** support@theaethernal.com